

Apple Deployment Programs at Penn State

Gretchen Kuwahara, CLC/TLT/ITS

Definitions

University owned device (DEP only)

- iOS devices and Macs that were purchased with a PO from Apple through the IT Unit's purchasing department or through the Penn State eBuy purchasing web site.
- Devices purchased with a P-card or from a walk in store are **not** eligible.

Definitions

Mobile Device Management Server (MDM Server)

- A server that remotely manages iOS devices and Macs that are network accessible.
- Examples: Apple's Profile Manager, JAMF Casper Suite, Cisco's Meraki...and more!

Definitions

Department Apple ID requirement

- An Apple ID that is shared amongst an IT Unit's administrators.
- This ID must be linked to a Penn State email address that is managed by a User Managed Group list so that there's no link to a single person's email address.
- Must be a new Apple ID, not associated with other Apple services.

Definitions

Program Agent

- Account that administers the institution's Apple Deployments Programs account
- CLC is the program agent for Penn State

Apple Deployment Programs

- Apple ID of Students
- Volume Purchase Program
- Device Enrollment Program

Apple Deployment Programs

- ~~Apple ID of Students~~
- Volume Purchase Program
- Device Enrollment Program

Volume Purchase Program

- Manage purchasing and licensing of content from the iBook store and iOS/Mac App stores.
- Distribution Methods
 - Redeemable Codes & Managed Distribution
- Can distribute content to any device, regardless who owns the devices.

Device Enrollment Program

- Enables admins to manage initial activation and setup iOS devices and Macs with MDM server
 - Enforces automatic MDM enrollment and device supervision
- Must be a university owned device

Apple Deployment Programs at Penn State

Website

<http://mdm.psu.edu/apple-programs>



Penn State Mobile Device Management

HOME

APPLE DEPLOYMENT PROGRAMS

RESOURCES

CONTACTS

Apple Deployment Programs at Penn State

In Spring of 2014, Apple announced the Apple Deployment Programs which consists of the Device Enrollment Program (DEP), Volume Purchase Program (VPP) and Apple ID for Students. These programs help IT staff deploy and manage Apple devices as well as manage the apps purchase at Apple's Mac, iOS and iBook stores.

The ITS' Classrooms and Labs Computing manages the Apple Deployment Programs at Penn State University. If your Penn State college or department is interested in using any of these programs please see our [Agreements](#) page.

Information about Apple Deployment Programs:

- [Volume Purchase Program for Education website](#)
- [Device Enrollment Program for Education website](#)

Using the Apple Deployment Programs at Penn State:

- [How to use these programs at Penn State](#)
- [Frequently Asked Questions](#)
- [Service Level and End User Agreements](#)



Service Level Agreement

- Roles and Responsibilities of CLC and IT Units
- Communication and services requests
- Liability
- Must be signed by Unit's IT Director and Financial Officer
- SLA can be found at:
 - <http://mdm.psu.edu/apple-programs/>

DEP at Penn State

- CLC is liaison between Apple and IT Unit
- Upon request, CLC will configure DEP to enroll IT Unit's iOS devices and Macs with their MDM server
- The IT Unit must provide order number or serial numbers of devices they want to enroll

VPP at Penn State

- Already have VPP account? Nothing more to do!
- New to VPP? Must create a new Apple ID
- Once Apple ID is established, IT Unit manages own VPP account

Information and Contact

- Website with information and agreements
 - <http://mdm.psu.edu/apple-programs/>
- Request to participate
 - email: **apple-dep@psu.edu**

